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Nota di contenuto	1. Introduction; Olga Rymkevich -- Part I. Setting the Framework -- 2. Performance Appraisal Criteria and Innovative Work Behaviour: The Mediating Role of Employees' Appraisal Satisfaction; Ylenia Curzi, Tommaso Fabbri and Barbara Pistoresi -- 3. Performance Appraisal and the Dynamics of Wages; Tindara Addabbo -- 4. Technology, Power and the Organisation: Wearable Technologies and their Implications for the Performance Appraisal; Lia Tirabeni -- 5. Work Performance and

Organisational Flexibility: At the Core of the Employment Contract; Elena Gramano -- Part II. Monitoring, Digital Tracking, Ratings and the Appraisal of Work Performance -- 6. Employee Privacy in the Context of EU Regulation 2016/679: Some Comparative Remarks; Federico Fusco -- 7. The Lie as a Privacy Protection Measure; Izabela Florczak and Marin Wujczyk -- 8. Social Work Assessment and Information Systems: A Critique of Managerialist Models and an Agenda for an Alternative Approach; Roberto Albano, Ylenia Curzi and Arianna Radin -- 9. Customer Ratings as a Vector for Discrimination in Employment Relations: Pathways and Pitfalls for Legal Remedies; Rossana Ducato, Miriam Kullmann and Marco Rocca -- Part III. Conclusion -- 10. Is Performance Appraisal Compatible with the Employment Relationship? A Conclusive Plea in favour of an Achievement-oriented Approach to Work Organisation; Edoardo Ales.

Sommario/riassunto

Contributing to the debate on work performance evaluation in a time of technological transformation, this book explores the impact of digitisation on production and organisation models, as well as on the rights and interests of the stakeholders involved. As organisations down-size, merge with other companies and become decentralised, the boundaries in employer-employee-customer relationships are blurred and new models for the organisation and assessment of work performance have emerged. With these new models, innovative regulatory approaches are sorely needed. Taking an interdisciplinary approach and drawing on theoretical concepts from organisation studies, human resource management, sociology and labour economics, this all-encompassing collection is not only essential reading for academics and students, but also for policy-makers and employers who are looking for innovative and practical solutions to the challenges of modern employment relations.
