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the 18th IFIP WG 8.5 IFIP International Conference on Electronic Government (EGOV 2019) and the International Conference for E-Democracy and Open Government Conference (CeDEM 2019). The 13 revised full papers presented were carefully reviewed and selected from 26 submissions. The papers are clustered under the following topical sections: eParticipation Developments; Digital Transformations; Crisis and Emergency Management; and User Perspectives. .