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   Nota di contenuto   Blockchain Forum keynote -- Towards Blockchain Interoperability -- Blockchain Forum -- Comparison of Blockchain-based Solutions to Mitigate Data Tampering Security Risk -- License Chain - An Identity-Protecting Intellectual Property License Trading Platform -- Defining and Delimiting Distributed Ledger Technology: Results of a Structured Literature Analysis -- Trusted Artifact-driven Process Monitoring of Multi-Party Business Processes with Blockchain -- Mining Blockchain Processes: Extracting Process Mining Data from Blockchain Applications -- Balancing Privity and Enforceability of BPM-based Smart Contracts on Blockchains -- Performance and Scalability of Private

Ethereum Blockchains -- Executing Collaborative Decisions Confidentially On Blockchains -- Permissioned Distributed Ledgers for Land Transactions; A Case Study -- Towards a multi-party, blockchain-based identity verification solution to implement clear name laws for online media platforms -- Data quality control in blockchain applications -- Central and Eastern Europe Forum -- Process maturity of organizations using artificial intelligence technology - preliminary research -- Generic DEMO Model for Co-creation and Co-production as a Basic for Truthful and Appropriate REA Model Representation -- Integration of Blockchain Technology into a Land Registration System for Immutable Traceability: A Case Study of Georgia -- A conceptual Blueprint for Enterprise Architecture Model-driven Business Process Optimization -- Individual process orientation as a two-dimensional construct: Conceptualization and measurement scale development -- Performance effects of dynamic capabilities: the interaction effect of process management capabilities -- Robotic Process Automation: Systematic Literature Review -- An Empirical Investigation of the Cultural Impacts on the Business Process Concepts' Representations -- Central and Eastern Europe Forum posters -- Using Enterprise Models for Change Analysis in Inter-organizational Business Processes -- Business Process Management vs modeling of the process of Knowledge Management in contemporary enterprises -- BPM Adoption in Serbian Companies -- Conceptualizing the convergence model of business process management and customer experience management -- The Value of Customer Journey Mapping and Analysis in Design Thinking Projects -- The Presence of Order-Effect Bias in Moscow Administration. .

Sommario/riassunto	This book constitutes the contributions presented at the Blockchain Forum and the Central and Eastern Europe Forum (CEE Forum) held at the 17th International Conference on Business Process Management, BPM 2019, which took place in Vienna, Austria, in September 2019. The Blockchain Forum deals with the use of blockchain for collaborative information systems. Conceptual, technical and application-oriented contributions are pursued within the scope of this theme. The Blockchain Forum received a total of 31 submissions; 10 full and 1 short paper were accepted for publication in this book. The objective of the CEE Forum is to foster discussion for BPM academics from Central and Eastern Europe to disseminate their research, compare results and share experiences. For the CEE Forum 16 submissions were received and 6 full and 2 short papers were accepted for publication. The book also contains one invited talk in full-paper length and 6 poster papers from theCEE Forum.