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| Soggetti | Application software Business information services Information technology - Management Software engineering Computer and Information Systems Applications Business Information Systems Computer Application in Administrative Data Processing Software Engineering Business IT Infrastructure |
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| Nota di contenuto | Keynote Papers -- Modeling Decision-intensive Process with Declarative Business Artifacts -- Blockchain and Services - Exploring the Links -- Empowering Software Engineering with Artificial Intelligence -- Research Track -- Preference Feedback for Driving in an Unfamiliar Traffic Regulation -- Indoor Positioning Knowledge Model for Privacy Preserving Context-Awareness -- NERSE: Named Entity Recognition in Software Engineering as A service -- Bit-vector-based Spatial Data Compression Scheme for Big Data -- Blockchain in Supply Chain Management: Australian Manufacturer Case Study -- A Digital Interaction Framework for Managing Knowledge Intensive Business Processes -- e-mentoring Activities in Online Programming |

Communities: An Empirical Study on Stack Overflow -- iRecruit: Towards Automating the Recruitment Process -- Can current conceptions of strategy support the formulation, analysis and execution of service strategies -- Innovation Track -- A statistical approach to explore the effects of business model change on growth for the airline industry -- Improving airline operations efficiency via flexible business process management.

Sommario/riassunto

This book constitutes revised selected papers from the Australasian Symposium on Service Research and Innovation, ASSRI 2018. The conference was held in two parts on September 6, 2018, in Sydney, Australia, and on December 14, 2018, in Wollongong, Australia. The 9 full and 2 short papers included in this volume were carefully reviewed and selected from a total of 26 submissions, covering a variety of topics related to service-oriented computing and service science. The book also includes 3 keynote papers. .
