Record Nr. UNINA9910337800203321 Corporate Sustainability and Responsibility in Tourism: A **Titolo** Transformative Concept / / edited by Dagmar Lund-Durlacher. Valentina Dinica, Dirk Reiser, Matthias S. Fifka Cham:,: Springer International Publishing:,: Imprint: Springer,, Pubbl/distr/stampa 2019 **ISBN** 3-030-15624-9 Edizione [1st ed. 2019.] Descrizione fisica 1 online resource (382 pages) CSR, Sustainability, Ethics & Governance, , 2196-7075 Collana 910.684 Disciplina 338.4791 Soggetti Social responsibility of business **Environmental management Tourism** Management Sustainable development Industrial management—Environmental aspects Public policy Corporate Social Responsibility **Environmental Management Tourism Management** Sustainable Development Sustainability Management **Public Policy** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Part I: Introduction -- Part II: Assessing Business Behaviours and Nota di contenuto Leadership from the Standpoint of CSR 2.0 -- Part III: CSR 2.0 Implementation. This book offers essential insights into how the world's second largest Sommario/riassunto

> industry, tourism, is responding to challenges involved in expanding the corporate social responsibility (CSR) concept to corporate

sustainability and responsibility, referred to as CSR 2.0. It analyzes the

typical setup of tourism with various types of commercial agents: corporations, small and medium sized enterprises, public-private partnerships, social enterprises and local cooperatives. In addition, the book examines a broad range of voluntary initiatives, the effectiveness of these efforts, and how contextual and wider policy features shape these relationships. The book is divided into three parts, the first of which elaborates on strategic drivers and rationales for CSR. In turn, the second part introduces readers to design approaches for CSR programs and envisaged impacts, while part three focuses on implementation, certification, reporting, and possible outcomes. Each part offers a mixture of theoretical perspectives, synthesis analyses and case studies. The respective chapters tackle a broad spectrum of tourism sub-sectors, e.g. the cruise industry, aviation, gastronomy, nature-based tourism, and urban destinations.