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Case Study of IT SME Supplier Selection and Development --  
Implementing and Contracting Agile and DevOps: a survey in the  
Netherlands -- Caring for Platform-Based Work -- Organizational  
Controls, Social Ties and Performance in Plural Sourcing.

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Sommario/riassunto

This book constitutes revised selected papers from the 12th international Global Sourcing Workshop 2018, held in La Thuile, Italy, in February 2018. The 9 contributions included were carefully reviewed and selected from 40 submissions. The book offers a review of the key topics in sourcing of services, populated with practical frameworks that serve as a tool kit to students and managers. The range of topics covered in this book is wide and diverse, offering micro and macro perspectives on successful sourcing of services. Case studies from various organizations, industries and countries are used extensively throughout the book, giving it a unique position within the current literature offering.

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