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Autore	Bartels Koen P. R.
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Descrizione fisica	1 online resource (x, 274 pages) : digital, PDF file(s)
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Nota di contenuto	One. Introduction: communicating in participatory practice -- Public encounters in participatory democracy -- Plan of the book -- Two. Public encounters in participatory democracy: towards communicative capacity -- Participatory democracy: from democratic political theory to practice -- Public encounters: the in-between of public professionals and citizens -- Communicative capacity: theory and practice -- Summary -- Three. Studying narratives of participatory practice -- How public encounters in practice can illuminate theory -- Narrative analysis: examining what happens in-between -- Grounded theory: dialogical analysis of practice -- Final remarks -- Four. Communicative patterns: what happens when public professionals and citizens meet -- Glasgow: making it work -- Amsterdam: being in touch -- Bologna: canalising -- Summary and implications: communicative patterns and capacity -- Five. Work in progress: engaging with the situation -- Glasgow: starting from scratch -- Amsterdam: getting to grips -- Bologna: breaking new ground -- Summary and implications: communicative capacity and work in progress -- Six. Struggling: discussing the substantive issues at hand -- Glasgow: taking a stance

-- Amsterdam: under the skin -- Bologna: nuts and bolts -- Summary and implications: communicative capacity and struggling -- Seven. Making connections: building and maintaining relationships -- Glasgow: converting each other -- Amsterdam: approaching each other -- Bologna: keeping distance -- Summary and implications: communicative capacity and making connections -- Eight. Conclusion: communicative capacity In participatory theory and practice -- Public encounters in participatory theory and practice -- Theory and practice of communicative capacity -- Implications for participatory theory -- Nine. Recommendations: communicative capacity in practice and policy -- Communicative capacity in practice -- Policy for communicative capacity -- Learning and change.

Sommario/riassunto

This book explores the growing practice of participatory democracy and uses comparative analysis of cases in the UK, the Netherlands and Italy to show how policy makers, practitioners, students and academics can communicate more effectively.
