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	Nota di contenuto	Part I E-government regulations, guidelines, code of best practices, programs and policies of International Organizations -- Chapter 1: Experiences of e-Government development implementation in developing countries: Challenges and Solutions; Laura Alcaide Muñoz and Manuel PedroRodríguez Bolívar -- Chapter 2: Comparative Analysis e-Gov Service: An Ontology-Based Approach; Arkalgud Ramprasad,

Aurora Sánchez-Ortiz and Thant Syn -- Chapter 3: e-Justice in Europe: From National Experiences to EU Cross-Border Service Provision; Marco Velicogna -- Chapter 4: Democratizing government: What we know about e-government and civic engagement; Nina David -- Part II Part II. Actions plans in specific countries - Case of Studies -- Chapter 5: Online Privacy Protection in Chinese City Governments: An Analysis of Privacy Statements; Christopher G. Reddick and Yueping Zheng -- Chapter 6: E-Government Development in the Central Asian States. Best Practices, Challenges and Lessons Learned; Ulan Brimkulov and Kasmy Baryktabasov -- Chapter 7: Brazilian e-Government Policy and Implementation; Valeria Esther Nigri Musafir -- Chapter 8: Designing effervescent e-Gov solutions: lessons from a developing world context; Bwalya Kelvin Joseph -- Part III Initiatives undertaken, good practices and lessons learned in others countries -- Chapter 9: Progress in global assessments of e-democracy: Refined measurements and new findings; Gustav Lidén -- Chapter 10: Public value co-creation via Gov 2.0 complexity cube; Mohammed Aladalah, Yen Cheung, Vincent C.S. Lee and Sultan Alamri -- Chapter 11: Learning from Opening Date in the Context of e-Government: Finland, with Special Reference in Governments Location Data; Pertti Ahonnen -- Chapter 12: E-Government Implementation: Transparency, Accessibility and Usability in Governmental Web; Francisco J. Alcaraz Quiles, Elena Urquía Grande, Clara I. Muñoz Colomina and Antti Rautiaihen -- Chapter 13: Concluding Remarks. Path for solving e-Government Issues in Developing Countries; Laura Alcaide Muñoz and Manuel Pedro Rodríguez Bolívar. .

| Sommario/riassunto | This book provides an examination of e-government frameworks and maturity stages in governments around the world, including an overview of the legal frameworks that have supported them. Divided into three sections, the first part of this book analyses the theoretical context of current policies, codes of best practice and their implementation. The second section presents case studies which bring key issues to the fore including open government, privacy protection, social media, democracy, systems failures, innovations in inter-organizational e-government projects, and open data systems. The authors demonstrate the importance of the successful implementation of e-Government for improving managerial efficiency, public service delivery and citizen engagement, with special attention given to developing countries. The book concludes by drawing out the lessons learned from the latest research and recommending solutions for improving the implementation of e-Government in the future, thereby helping to achieve more transparent, participative and democratic societies. This book will provide an invaluable resource for researchers, policy-makers, public managers, international organizations and technical experts. |