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| Titolo                  | Cultural competence in health : a review of the evidence // by Crystal Jongen, Janya McCalman, Roxanne Bainbridge, Anton Clifford  |
| Pubbl/distr/stampa      | Singapore : , : Springer Singapore : , : Imprint : Springer, , 2018  |
| ISBN                    | 981-10-5293-X  |
| Edizione                | [1st ed. 2018.]  |
| Descrizione fisica      | 1 online resource (xiv, 139 pages 4 illustrations in color.)   |
| Collana                 | SpringerBriefs in Public Health, , 2192-3698   |
| Disciplina              | 303.482  |
| Soggetti                | Public health<br>Social structure<br>Equality  |
| Lingua di pubblicazione | Inglese  |
| Formato                 | Materiale a stampa   |
| Livello bibliografico   | Monografia   |
| Nota di bibliografia    | Includes bibliographical references at the end of each chapters.   |
| Nota di contenuto       | 1. Introduction -- 2. The Drivers of Cultural Competence -- Chapter3. Methods -- 4. Health Workforce Development Interventions to Improve Cultural Competence -- 5. Cultural Competence Education and Training for Health and Medical Students -- 6. Programs and Services to Improve Cultural Competence in Healthcare -- 7. Health Organisation and System Cultural Competence Interventions -- 8. Cultural competence strengths, weaknesses and future directions -- 9. Multilevel Cultural Competence Intervention Implementation and Evaluation Framework.  |
| Sommario/riassunto      | This resource supports evidence-informed approaches to improving the cultural competence of health service delivery. By reviewing the evidence from Australia, Canada, New Zealand and the US, it provides readers with a clear and systematic overview of the interventions and indicators applied to enable health system agencies and professionals to work effectively in various cross-cultural health care situations. The book highlights the importance of cultural competence and describes the current situation in the studied countries; identifies effective approaches and strategies for improving the situation; reviews the indicators for measuring progress; assesses the health outcomes associated with cultural competence; summarizes the quality of the evidence; and presents an evidence-informed conceptual framework |

for cultural competence in health. Cultural competence is critical to reducing health disparities and has become a popular concept in these countries for improving access to high-quality, respectful and responsive health care. This book provides policy makers, health practitioners, researchers and students with a much needed summary of what works to improve health systems, services and practice.

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