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Nota di contenuto	PART I. Resilience as Competitive Strategy -- 1. Embracing Change -- 2. From Risk to Resilience. --Resilience In Action: Entergy and Swiss Re -- 3. Systems Thinking -- -Resilience In Action: Applications of Systems Thinking -- 4. The Resilient Enterprise -- PART II. Practicing Enterprise Resilience -- 5. Generating Business Value -- 6. Resilience in Supply Chain Management -- -Resilience In Action: Assuring Continuity at L Brands -- 7. Resilience in Environmental Management -- -Resilience In Action: Dow Chemical -- 8. Organizational Resilience -- -Resilience In Action: Emergency Response at American Electric Power -- 9. Tools for Managing Resilience -- -Resilience In Action: Crisis Management at IBM -- PART III. Designing Resilient Systems -- 10. Design for Resilience -- 11. Connecting With Broader Systems -- - Resilience In Action: IBM And Smarter Cities -- 12. Looking Ahead: From Resilience To Sustainability.
Sommario/riassunto	This book explains how to connect the health and viability of important external systems—stakeholders, communities, infrastructure, supply

chains, and natural resources—to create innovative, dynamic organizations that will find a way to survive and prosper. As managers grapple with the challenges of the global economy, they are paying increasing attention to their organization’s resilience—its capacity to survive, adapt, and flourish in the face of turbulent change. Volatile conditions can quickly overwhelm a business that, on the surface, seems solid. Managers need a new paradigm, one that takes into account the hyper-connected world in which they operate. Rich with case studies of organizations that are designing resilience into the very fabric of their organizations, Resilient by Design offers them a better way to adapt and thrive. .
