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	Soggetti	Business information services
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	Nota di contenuto	EIS Management and Case Studies -- Enterprise Information Management in Cultural Heritage Domain -- Designing a Technical Debt Visualization Tool to Improve Stakeholder Communication in the Decision-Making Process: A Case Study -- Facebook Posts Engagement Analysis – Case Study of the Leading e-Shop in the Czech Republic -- Data Management and Applications for EIS -- A Cost-Effective Data Replica Placement Strategy Based on Hybrid Genetic Algorithm for Cloud Services -- Analysis of Industry 4.0 Readiness Indexes and Maturity Models and Proposal of the Dimension for Enterprise Information Systems -- The Penetration of ICT into the Economy — Technical Infrastructure in the V4 Countries -- Collaborative and Social

Interaction -- Raising Students' Cognitive Engagement Intention in a Preliminary IS Course Using Gamification -- Understanding Enterprise Architects: Different Enterprise Architect Behavioural Styles -- Equity Crowdfunding: Quality Signals for Online-Platform Projects and Supporters Motivations -- Data Access, Security and Privacy -- The design of an identity and access management assurance dashboard model -- A new schema for securing data warehouse hosted in the cloud -- Business Process-based Legitimacy of Data Access Framework for Enterprise Information Systems Protection -- Estimation the Security of Information Systems using Hybrid Simulation in AnyLogic. .

| Sommario/riassunto | This book constitutes the refereed proceedings of the 12th IFIP WG 8.9 Working Conference on Research and Practical Issues of Enterprise Information Systems, CONFENIS 2018, held as part of the World Computer Congress, WCC 2018, in Poznan, Poland, in September 2018. The 12 full papers presented in this volume were carefully reviewed and selected from 28 submissions. They were organized in topical sections named: EIS management and case studies; data management and applications for EIS; collaborative and social interaction; and data access, security, and privacy. |