1. Record Nr. UNINA9910299206603321 Systems, Software and Services Process Improvement: 22nd European **Titolo** Conference, EuroSPI 2015, Ankara, Turkey, September 30 -- October 2, 2015. Proceedings / / edited by Rory V. O'Connor, Mariye Umay Akkaya, Kerem Kemaneci, Murat Yilmaz, Alexander Poth, Richard Messnarz Cham:,: Springer International Publishing:,: Imprint: Springer,, Pubbl/distr/stampa 2015 3-319-24647-X **ISBN** Edizione [1st ed. 2015.] Descrizione fisica 1 online resource (XV, 337 p. 82 illus.) Collana Communications in Computer and Information Science, , 1865-0937;; 543 005.1 Disciplina Soggetti Electronic data processing—Management Software engineering Business information services Application software **IT Operations** Software Engineering IT in Business Computer and Information Systems Applications Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Bibliographic Level Mode of Issuance: Monograph Nota di contenuto Intro -- Preface -- Recommended Further Reading -- Organization --Contents -- SPI Themed Case Studies -- Towards an Understanding of Game Software Development Processes: A Case Study -- 1 Introduction -- 1.1 Software Development Processes in Game Development -- 2 Case Study Research Approach -- 2.1 Case Study Company -- 2.2 Data Collection -- 2.3 Data Analysis -- 3 Case Study Findings -- 3.1 The Theoretical Framework -- 4 Discussion -- 4.1 Future Work --References -- A Case Study on Improvement of Incident Investigation Process -- 1 Introduction -- 1.1 Related Research -- 1.2 Our Contribution -- 2 Research Methods -- 2.1 Case Organization and Data

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Sommario/riassunto

This volume constitutes the refereed proceedings of the 22st EuroSPI conference, held in Ankara, Turkey, in September/October 2015. The 18 revised papers presented together with 9 selected key notes and workshop papers were carefully reviewed and selected from 49 submissions. They are organized in topical sections on SPI themed case studies; SPI approaches in safety-critical domains; SPI in social and organizational issues; software process improvement best practices; models and optimization approaches in SPI; SPI and process assessment; creating environments supporting innovation and improvement; social aspects of SPI: conflicts, games, gamification and other social approaches; risk management and functional safety management.