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	Nota di contenuto	Part: Business, People, and Systems Capability Modeling: Initial Experiences IT Outsourcing Relationships in Swedish Public Organizations On the Situated Nature of Designing Knowledge Work Supports Systems Level of Detail and Understandability of Enterprise Models – Better Understandability through Higher Complexity? Performance Modeling for Collaborative Enterprises: Review and Discussion Information Overload: A Systematic Literature Review Developing IT-Enabled Dynamic Capabilities: A Service Science Approach Open Sustainability Innovation—A Pragmatic Standpoint of Sustainable HCI Proactive Recommendation System for m-Tourism Application What Capability Is Not Part: Business and Information

	Systems Development Analysis of Agile Software Development from the Knowledge Transformation Perspective Supporting Evolving Organizations: IS Development Methodology Goals Consistency Issues in Large Business Process Model Environment, a Case Study Supporting Introduction of Social Interaction in Business Processes Generic Components for BPMN Specifications Contract Design and Uncertainty in Software Development Projects Assessing Aspect Oriented Approaches in Business Process Management Aspect Mining in Business Process Management Discovering Metric Temporal Business Constraints from Event Logs Generating a Business Model Canvas through Elicitation of Business Goals and Rules from Process-Level Use Cases How to Identify the Relevant Elements of "Context" in Context-Aware Information Systems? Identifying Best Practices in Business Process Management Using Fuzzy Analytical Hierarchy Process Part: Contextualized Evaluation of Business Informatics Customer Oriented Management of Changes in ERP Systems: The Vendor's Side Evaluating the Application of Interactive Classification System in University Study Course Comparison Information Standards Enabling or Constraining Innovative Hospital Facilities? -A Scandinavian Case Extending a Metamodel for Formalization of Data Warehouse Requirements Combining Work Process Models to Identify Training Needs in the Prehospital Care Process.
Sommario/riassunto	This book constitutes the proceedings of the 13th International Conference on Perspectives in Business Informatics Research, BIR 2014, held in Lund, Sweden, in September 2014. Overall, 71 submissions were rigorously reviewed by 55 members of the Program Committee representing 22 countries. As a result, 27 full papers have been selected for publication in this volume. The papers cover many aspects of business information research and have been organized in topical sections on: business, people, and systems; business and information systems development; and contextualized evaluation of business informatics.