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Nota di contenuto	Part: Keynote Speech Towards an Agenda for Information Systems Research on Digital Currencies and Bitcoin Part: AKTB Workshop Using Sentiment Analysis to Assess Customer Satisfaction in an Online Job Search Company The Impact of the Use of Web 2.0 Technologies on the Performance of Polish Manufacturing Companies Towards Location-Aware Declarative Business Process Management Fuzzy Influence of Design Widgets to Blog Visibility Requirements Enhancement Approach Based on the Problem Domain Model Enterprise Model and ISO Standards Based Information System's Development Process An Innovative Approach for Dynamic Evaluation of Telecommunications Interconnection Costs for Multimedia Real Time Services A Review of Delegation and Break-Glass Models for Flexible Access Control Management Applying SBVR Business Vocabulary and Business Rules for Creating BPMN Process Models

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	Visual Analytics for Increasing Efficiency of Higher Education Institutions BITA Workshop A Framework for Reasonable Support of Process Compliance Management IT Service Management: Core Processes Aligning Business and IT Change Management Contributions for Business-IT Alignment Integrating the IS Success Model for Value-Oriented KMS Decision Support Role-Driven BITA: Approach and Industrial Case Study Context-Aware Business Services: Technological Support for Business and IT-Alignment Positioning Enterprise Modeling in the Context of Business and IT Alignment Sustainable Alignment in Enterprise Architecture: A Case Study of Architectural Principles DC Workshop Recirculating Lost Coins in Cryptocurrency Systems Consumer Trust in Digital Currency Enabled Transactions Bitcoin Is Volatile! Isn't that Right? MODAPP Workshop What Can We Learn from the Legal Provisions in Judgment Documents? Modeling and Assessing the Impact of Security Attacks on Enterprise Information Systems TRSB Workshop Design, Implementation and Field Testing of a Cloud-Based Smart Meter Installation Management Cloud Business Intelligence Cloud Services vs. On-Premise Solutions Cost Comparison Calculator Cloudy Skies Over Cyprus? Perceptions and Practices on Cloud Services in Cyprus.
Sommario/riassunto	This book constitutes the refereed proceedings of the five workshops that were organized in conjunction with the International Conference on Business Information Systems, BIS 2014, which took place in Larnaca, Cyprus, in May 2014. The 27 papers in this volume were carefully reviewed and selected from 53 submissions and were revised and extended after the event. The workshop topics covered applications of knowledge-based technologies in business (AKTB), business and IT alignment (BITA), digital currencies (DC), modern applications of business information systems (MODAPP), and tools for setting up and running a business in cloud computing (TSRB). In addition a keynote paper is included in this book.