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Sommario/riassunto	This book contains the refereed proceedings of the 9th International Conference on Knowledge Management in Organizations (KMO) held in Santiago, Chile, during September 2014. The theme of the conference is "Knowledge Management to Improve Innovation and Competitiveness through Big Data." The KMO conference brings together researchers and developers from industry and academia to discuss and research how knowledge management using big data can improve innovation and competitiveness. The 39 contributions accepted for KMO 2014 were selected from 89 submissions and are organized in sections on: big data and knowledge management, knowledge management practice and case studies, information technology and knowledge management, knowledge management and social networks, knowledge management in organizations, and knowledge transfer, sharing and creation.