Record Nr. UNINA9910298168903321 Corporate Responsibility and Digital Communities: An International Titolo Perspective towards Sustainability / / edited by Georgiana Grigore, Alin Stancu, David McQueen Cham:,: Springer International Publishing:,: Imprint: Palgrave Pubbl/distr/stampa Macmillan, , 2018 **ISBN** 3-319-63480-1 Edizione [1st ed. 2018.] 1 online resource (XVIII, 278 p. 22 illus., 19 illus. in color.) Descrizione fisica Collana Palgrave Studies in Governance, Leadership and Responsibility, , 2662-1304 658.514 Disciplina Soggetti Management Industrial management Social responsibility of business Information technology Business—Data processing Innovation/Technology Management Corporate Social Responsibility IT in Business Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di bibliografia Includes bibliographical references at the end of each chapters and index. Nota di contenuto Introduction -- Part I Corporate Responsibility Activities and Social Media -- 1. #Sustainability on Twitter: loose ties and green-washing CSR(Ana Adi) -- 2. Helping the world one 'like' at a time: The rise of the slacktivist(Freya Samuelson-Cramp and Elvira Bolat -- 3. CSR Communications on Twitter: An Exploration into Stakeholder Reactions (Francisca Farache, Isobel Tetchner and Jana Kollat) -- 4. The Case of Thessaloniki's Branding: Constructing Social Networking and CSR in the Digital Era(Fragkoulis A. Papagiannis, Seng Kok and Zenon Michaelides) -- Part II Corporate Responsibility and Online Communities -- 5. When corporate responsibility meets digital technology: A reflection on new discourses(Georgiana Grigore, Mike Molesworth and Francisca Farache)

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Sommario/riassunto

This book explores conceptualizations of CSR and sustainability in the digital economy, focusing upon points of intersection between CSR and online communities. Reflecting on new areas of responsibility that organisations must face in a globalised economy, the contributions explore the ways CSR is being communicated, challenged and reshaped in a rapidly evolving online context. Up-to-date research from around the world shows how diverse communities, citizens and stakeholders are engaging with, and making demands on, organisations in novel ways that pay little respect to international borders. With online communities increasingly influencing the way in which business is carried out and perceived, the case studies explored here offer a useful indication of the variety of new developments and controversies that have emerged in the field of CSR. This book will appeal to postgraduate students and researchers of CSR and CSR communications, as well as communication, public relation and corporate responsibility practitioners...