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Nota di contenuto	1. Varieties of Workplace Bullying in India: Towards a Contextualized Understanding Premilla D'Cruz, Ernesto Noronha and Ananya Syal -- 2. Workplace Bullying and Physical Ill-Health: Role of Negative Emotions and Perceived Organizational Support Mariam Ciby and R. P. Raya -- 3. TForgiveness: A New Dynamic in Workplace Bullying Nidhi Mishra, Premilla D'Cruz, Parvinder Gupta and Ernesto Noronha -- 4. Linking Workplace Bullying and Work Outcomes: Mediating Role of Psychological Contract Violation and Moderating Role of Psychosocial Safety Climate Arpana Rai and Upasna A. Agarwal -- 5. Workplace Bullying and Organizational Well-Being: A Moderated Mediation Model of Psychological Capital and Burnout in Human Services Sector of India Richa Gupta and Arti Bakhshi -- 6. Indian Freelancers' Experiences of Bullying on Online Labour Markets: Insights into Digital Workplaces in the Informal Economy Ernesto Noronha and Premilla D'Cruz -- 7. Abuse Faced by Child Labourers: Novel Territory in Workplace Bullying Muneeb UI Lateef Banday, Saikat Chakraborty, Premilla D'Cruz and Ernesto Noronha -- 8. Beauty Service Workers' Encounters with Abusive Customers: Furthering the Concept of External Bullying at Work Avina

Sommario/riassunto

This book, recognizing that workplace bullying is a significant employment relations and occupational health and safety problem in India which warrants urgent and holistic intervention, presents empirical studies examining contextual factors, antecedents, mediators, moderators, processes, outcomes and solutions, thereby deepening our understanding of the phenomenon. The chapters showcased in the volume emphasize the paradoxical Indian sociocultural ethos whose simultaneous embrace of humanism versus identity-based, personalized and hierarchical relationships, materialism versus spiritualism and individualism versus collectivism both fuel yet quell misbehaviour. The inquiries which constitute this book engage both positivist and postpositivist paradigms, draw on several theoretical and substantive frameworks, utilize an array of methods, investigate numerous foci and cover various geographical regions in India, a range of industrial sectors and all levels of the organization. In so doing, they make pathbreaking contributions beyond country-specific insights to advance the frontiers of the thematic area worldwide. The chapters include important findings pertaining to digital workplaces, child labour, forgiveness, customer bullying, psychological contract violation, perceived organizational support, psychological capital and comprehensive prevention strategies encompassing psychosocial risks. As well as building on a decade of knowledge about workplace bullying in India, the book puts forward a research agenda on the topic for the subcontinent in particular and the field in general. The volume is of interest to researchers, practitioners and students of organizational studies, human resource management, industrial relations, labour law, corporate law, health sciences and social work.