

1. Record Nr.	UNINA9910271029803321
Titolo	The Blackwell handbook of mediation : bridging theory, research, and practice / / edited by Margaret S. Herrman
Pubbl/distr/stampa	Malden, MA ; ; Oxford, : Blackwell Pub., 2006
ISBN	9786610286195 9781280286193 1280286199 9781405164238 1405164239 9781405152167 1405152168
Edizione	[1st ed.]
Descrizione fisica	xvii, 448 p. : ill
Classificazione	79.11
Altri autori (Persone)	HerrmanMargaret S. <1944->
Disciplina	303.6/9
Soggetti	Mediation Negotiation Conflict management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references and indexes.
Nota di contenuto	Introduction / Margaret S. Herrman -- Mediation from beginning to end : a testable model / Margaret S. Herrman, Nancy Hollett, and Jerry Gale -- Examining mediation in context : toward understanding variations in mediation programs / Craig McEwen -- Policy, practice, and politics : bargaining in the shadow of Whitehall / Janet Walker and Sherrill Hayes -- The role of antecedent and procedural characteristics in mediation : a review of the research / Roselle L. Wissler -- Applying the comprehensive model to workplace mediation research / Brian Polkinghorn and E. Patrick McDermott -- Restorative justice mediated dialog / Mark S. Umbreit and Robert B. Coates -- Mediation as framing and framing within mediation / Barbara Gray -- Does the model overarch the narrative stream? / John M. Winslade and Gerald D. Monk -- A facework frame for mediation / Stephen Littlejohn and Kathy Domenici -- Mediation and the fourfold model of justice / Donald E. Conlon -- The dynamics of power in child custody mediation / Donald

T. Saposnek -- Emotion in mediation : implications, applications, opportunities, and challenges / Tricia S. Jones -- Preempting disaster : pre-mediation strategies to deal with strong emotions / Daniel L. Shapiro -- The meaning of "social" in interpersonal conflict and its resolution / Sandra Schruijer and Leopold S. Vansina -- Manager as mediator : developing a conflict-positive organization / Dean Tjosvold and Fang Su -- Mediation and difficult conflicts / Morton Deutsch -- Enhancing mediator artistry : multiple frames, spirit, and reflection in action / Neil H. Katz -- Of time and the river : notes on the Herrman, Hollett, and Gale model of mediation / Kevin Avruch -- Mediation at the millennium / Dean G. Pruitt -- A trainer responds to the model / Zena D. Zumeta -- Conclusion / Margaret S. Herrman.

Sommario/riassunto

This handbook invites readers who are interested in mediation, negotiation and conflict resolution to share the perspectives of experts in the field. * Contributors include scholars, mediators, trainers and negotiators, all of whom are passionate about their work. * Emphasises both internal and external factors as important sources of influence when negotiating conflicts. * Explores the cultural and institutional frameworks that have shaped intervention processes. * Considers what techniques might work when, how and why. * Demonstrates the sophistication of contemporary studies of mediation, negotiation and conflict resolution.