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Nota di bibliografia	Includes bibliographical references at the end of each chapters.
Nota di contenuto	Introduction Postal and Delivery Industry The European Commission Liberalization of Entry Into Postal Markets Digital Competition Universal Service Obligation The Postal Accountability and Enhancement Act of 2006 USPS Post Offices (POs).
Sommario/riassunto	Worldwide, postal operators have been slow to address the threats from and opportunities created by electronic competition. The European Commission and member states are wrestling with these issues, while at the same time continuing to deal with the interrelated issues of implementing entry into postal markets and maintaining the universal service obligation. The Postal Accountability and Enhancement Act of 2006 in the U.S. exacerbated financial and managerial problems faced by USPS that result in part from electronic substitution for letter delivery. A major aim of this book is to examine policies to address postal operations in a digital world and ways in which postal operators might reinvent themselves to respond to threats and exploit opportunities. Potential opportunities examined include

parcels, e-commerce, digital delivery, regulatory innovations and pricing. This book will be of interest to postal operators, regulatory commissions, consulting firms, competitors and customers, experts in the postal economics, law, and business, and those charged with the responsibility for designing and implementing postal sector policies. Researchers in regulatory economics, transportation technology and industrial organization will also find considerable food for thought in this volume.