Record Nr. UNINA9910254996103321 Autore Beheshti Seyed-Mehdi-Reza Titolo Process Analytics: Concepts and Techniques for Querying and Analyzing Process Data / / by Seyed-Mehdi-Reza Beheshti, Boualem Benatallah, Sherif Sakr, Daniela Grigori, Hamid Reza Motahari-Nezhad, Moshe Chai Barukh, Ahmed Gater, Seung Hwan Ryu Cham: .: Springer International Publishing: .: Imprint: Springer. . Pubbl/distr/stampa 2016 **ISBN** 3-319-25037-X Edizione [1st ed. 2016.] Descrizione fisica 1 online resource (194 p.) Disciplina 004 Soggetti Application software Management information systems Industrial management Data mining Database management Information Systems Applications (incl. Internet) **Business Process Management** Computer Appl. in Administrative Data Processing Data Mining and Knowledge Discovery **Database Management** Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references at the end of each chapters and index. Nota di contenuto Introduction -- Business Process Paradigms -- Process matching techniques -- Model-based Business Process Query techniques and languages -- Business Process Data Analysis -- Tools, Use Cases and Discussions -- References. . Sommario/riassunto This book starts with an introduction to process modeling and process paradigms, then explains how to guery and analyze process models, and how to analyze the process execution data. In this way, readers receive a comprehensive overview of what is needed to identify,

understand and improve business processes. The book chiefly focuses

on concepts, techniques and methods. It covers a large body of

knowledge on process analytics – including process data querying, analysis, matching and correlating process data and models – to help practitioners and researchers understand the underlying concepts. problems, methods, tools and techniques involved in modern process analytics. Following an introduction to basic business process and process analytics concepts, it describes the state of the art in this area before examining different analytics techniques in detail. In this regard, the book covers analytics over different levels of process abstractions, from process execution data and methods for linking and correlating process execution data, to inferring process models, querying process execution data and process models, and scalable process data analytics methods. In addition, it provides a review of commercial process analytics tools and their practical applications. The book is intended for a broad readership interested in business process management and process analytics. It provides researchers with an introduction to these fields by comprehensively classifying the current state of research, by describing in-depth techniques and methods, and by highlighting future research directions. Lecturers will find a wealth of material to choose from for a variety of courses, ranging from undergraduate courses in business process management to graduate courses in business process analytics. Lastly, it offers professionals a reference guide to the state of the art in commercial tools and techniques, complemented by many real-world use case scenarios.