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	Nota di contenuto	Acknowledgements -- Notes on contributors -- Introduction / Brian Nicholson, Ron Babin, Mary C. Lacity -- The impact of impact sourcing : framing a research agenda / Erran Carmel, Mary C. Lacity and Andrew Doty -- Exploring the "impact" in impact sourcing ventures : a sociology of space perspective? / Sandeep, M. S., and M. N. Ravishankar -- The rural BPO sector in India : encouraging inclusive growth through entrepreneurship / Shirin Madon and C. Ranjini -- Social outsourcing as a development tool : the impact of outsourcing IT services to women's social enterprises in Kerala / Richard Heeks and Shoba Arun -- Assessing the social development potential of impact sourcing /

Fareesa Malik, Brian Nicholson and Sharon Morgan -- Competition in online job market place : towards a global labour market for outsourcing services / Niels Beerepoot and Bart Lambregts -- Impact sourcing: employing prison inmates to perform digitally-enabled business services / Mary C. Lacity, Joseph W. Rottman, and Erran Carmel -- Exploring the effects liminality on corporate social responsibility in inter-firm outsourcing relationships / Brian Nicholson, Ron Babin and Steve Briggs -- Impact sourcing : aboriginal case study / Ron Babin, Brian Nicholoson Megan Young -- Conclusions : an SRO agenda for the future / Brian Nicholson, Ron Babin and Mary C. Lacity -- Index.

Sommario/riassunto	A compilation of prestigious contributions from eminent thinkers in the field, this book focuses on the topic of socially responsible outsourcing (SRO). Building on the previous title in this series, Socially Responsible Outsourcing develops the concept of 'Impact Sourcing' which has gained increased commercial and academic interest over the past four years, and discusses how and why clients and providers have embraced social responsibility. Socially Responsible Outsourcing includes research frameworks, rich case studies, and an SRO agenda for the future.