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Nota di contenuto	Chapter 1. Discussing and Conceiving an Information and Technology Governance Model in Public Organizations -- Chapter 2. IT Alignment in Public Organizations: A Systematic Literature Review -- Chapter 3. A Perspective on the Roles of Middle Managers in Aligning Strategy and Information Technology in Public Service Organizations -- Chapter 4. Governing is in the Details -- Chapter 5. Towards Decentralized IT Governance in the Public Sector: A Capability-oriented Approach -- Chapter 6. IT Governance and its Implementation Based on a Detailed Framework of IT Governance (dFogIT) in Public Enterprises -- Chapter 7. Business and IT Architecture for the Public Sector: Problems, IT Systems Alternatives and Selection Guidelines -- Chapter 8. Problems of Enterprise Architecture Adoption in the Public Sector: Root Causes and Some Solutions -- Chapter 9. IT Governance in E-Government Implementations in the Caribbean: Key Characteristics and Mechanisms -- Chapter 10. IT Organization Structure Relationship with IT Governance Performance: Case of a Public Organization -- Chapter 11. Ambidextrous IT Governance in the Public Sector: A Revelatory Case Study of the Swedish Tax Authorities -- Chapter 12. Conflicting

Institutional Logics in Healthcare Organisations: Implications for IT Governance.

Sommario/riassunto

This book examines trends and challenges in research on IT governance in public organizations, reporting innovative research and new insights in the theories, models and practices within the area. As we noticed, IT governance plays an important role in generating value from organization's IT investments. However there are different challenges for researchers in studying IT governance in public organizations due to the differences between political, administrative, and practices in these organizations. The first section of the book looks at Management issues, including an introduction to IT governance in public organizations; a systematic review of IT alignment research in public organizations; the role of middle managers in aligning strategy and IT in public service organizations; and an analysis of alignment and governance with regard to IT-related policy decisions. The second section examines Modelling, including a consideration of the challenges faced by public administration; a discussion of a framework for IT governance implementation suitable to improve alignment and communication between stakeholders of IT services; the design and implementation of IT architecture; and the adoption of enterprise architecture in public organizations. Finally, section three presents Case Studies, including IT governance in the context of e-government strategy implementation in the Caribbean; the relationship of IT organizational structure and IT governance performance in the IT department of a public research and education organization in a developing country; the relationship between organizational ambidexterity and IT governance through a study of the Swedish Tax Authorities; and the role of institutional logics in IT project activities and interactions in a large Swedish hospital.