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Matzke -- Part I -- Context and concepts -- 1. Social services, welfare states and places. An overview / Flavia Martinelli -- 2. The European Union policy framework for social services. Agendas, regulations, and discourses / Jose Luis Gomez-Barroso, Stefania Barilla and Ivan Harsløf -- 3. Public policy conceptions. Priorities of social service provision in Europe / Margitta Matzke, Anneli Anttonen, Peter Brokking and Jana Javornik -- Part II -- The transformation of governance -- 4. Social services in post-industrial Europe. An incomplete success story and its tragic moments / Ingo Bode -- 5. The vertical division of responsibility for social services within and beyond the State. Issues in empowerment, participation and territorial cohesion / Stefania Sabatinelli and Michela Semprebon -- 6. The horizontal 're-mix' in social care. Trends and implications for service provision / Bettina Leibetseder, Anneli Anttonen, Einar Øverbye, Charles Pace and Signy Irene Vabo -- 7. The 'activation turn' and the new horizontal division of labour at the local level. The case of social assistance services in Austria, Belgium, Norway and Switzerland / Peter Raeymaeckers, Bettina Leibetseder, Robert Fluder, Erika Gubrium and Danielle Dierckx -- 8. Care in the wake of the financial crisis. Gender implications in Spain and the United Kingdom / Blanca Deusdad, Jana Javornik, Rosa Mas Giralt and Raquel Marban-Flores -- Part III -- Recent trajectories in care for older people -- 9. Care for older people in early twenty-first century Europe. Dimensions and directions of change / Teppo Kroger and Angela Bagnato -- 10. How marketisation is changing the Nordic model of care for older people / Anneli Anttonen and Olli Karsio -- 11. The de-institutionalisation of care for older people in the Czech Republic and Slovakia. National strategies and local outcomes / Katerina Kubalcikova, Gabor Szudi, Jaroslava Szudi and Jana Havlikova -- 12. Care for older people in three Mediterranean countries. Discourses, policies, and realities of de-institutionalisation / Blanca Deusdad, Sagit Lev, Charles Pace and Sue Vella -- Part IV -- Local initiatives, social innovation and social inclusion -- 13. The Janus face of social innovation in local welfare initiatives / Liisa Haikio, Laurent Fraisse, Sofia Adam, Outi Jolanki and Marcus Knutagard -- 14. Social innovation in the field of Roma inclusion in Hungary and Austria. Lessons to foster social cohesion from Thara and Tanodas / Carla Weinzierl, Andreas Novy, Aniko Bernat, Florian Wukovitsch and Zsuzsanna Vercseg -- 15. The social inclusion of immigrants in the United Kingdom and Italy. Different but converging trajectories? / Rosa Mas Giralt and Antonella Sarlo -- 16. Housing and neighbourhood. Basic needs, governance and social innovation / Peter Brokking, Marisol Garcia, Dina Vaiou and Serena Vicari -- Part V -- Social services disrupted. Challenges and scenarios -- 17. Challenges and dilemmas in the provision of social services / Anneli Anttonen -- 18. The role of the state in the development of social services / Margitta Matzke -- 19. Social services disrupted. Changing supply landscapes, impacts and policy options / Flavia Martinelli -- Index.

Sommario/riassunto

Public social services are a key component of the welfare state in most of Europe, although their development trajectories, coverage and legal status still vary considerably among countries. How such services are provided, and for whom, impacts significantly on social and territorial cohesion, gender balance and, ultimately, on the development of any society. However, while much is discussed and written about social policy and welfare systems, social services remain somewhat neglected. Although they have gained a stronger foothold in national legislations and social policy agendas, their status remains weaker compared to education or health. Moreover, because of the austerity measures following the 2008 financial crisis, they have been subject to cuts and

reorganization, which have brought about significant disruption. This book revives the discussion on public social services and their redesign, with a focus on services relating to care and the social inclusion of vulnerable groups. Conveying the main findings of the EU-funded COST Action IS1102 Social Services, Welfare States and Places, the book provides rich information on the changes that occurred in the organization and supply of public social services over the last thirty years in different European places and service fields. Despite the persisting variety in social service models, three shared trends emerge: public sector disengagement, 'vertical re-scaling' of authority and 'horizontal re-mix' in the supply system. The consequences of such changes are evaluated from different perspectives - governance, social and territorial cohesion, labour market, gender - and are eventually deemed 'disruptive' in both economic and social terms. The policy implications of the restructuring are also explored. The book will appeal to a broad audience: researchers and students, policy-makers, civil servants, service providers, social workers and users' organizations.
