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| 1. Record Nr. | UNINA9910456965103321 |
| Titolo | The essentials of the new workplace [[electronic resource]] : a guide to the human impact of modern working practices / / edited by David Holman ... [et al.] |
| Pubbl/distr/stampa | Chichester, West Sussex, UK ; ; Hoboken, N.J., : John Wiley & Sons, c2005 |
| ISBN | 1-280-26875-1 9786610268757 0-470-02216-7 |
| Descrizione fisica | 1 online resource (271 p.) |
| Altri autori (Persone) | HolmanDavid (David J.) |
| Disciplina | 331.2 |
| Soggetti | Quality of work life Job satisfaction Psychology, Industrial Work environment Work design Human-machine systems Industrial relations Electronic books. |
| Lingua di pubblicazione | Inglese |
| Formato | Materiale a stampa |
| Livello bibliografico | Monografia |
| Note generali | Rev. ed. of: The new workplace. 2003. |
| Nota di bibliografia | Includes bibliographical references and indexes. |
| Nota di contenuto | Introduction to the essentials of the new workplace / David Holman ... [et al.] -- Workers under lean manufacturing / Rick Delbridge -- The human side of total quality management / Richard Cooney and Amrik Sohal -- System integration in advanced manufacturing technology / Waldemar Karwowski and Bradley Chase -- Supply-chain partnering / Maire Kerrin and Belen Icasati-Johanson -- Team work / John Cordery -- Call centres / David Holman -- Knowledge management / Harry Scarbrough -- Employee involvement : utilization, impacts, and future prospects / George S. Benson and Edward E. Lawler III -- Managing virtual workers and virtual organisations / David Lamond, Kevin Daniels and Peter Standen -- Organisational performance and manufacturing practices / Stephen Wood -- Organisational performance in services / |

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Sommario/riassunto

The original hardback edition of The New Workplace examined modern business terms such as total quality management, just-in-time production, e-business, lean manufacturing and teleworking. It explored what these terms really mean and what effect they have in practice - especially their impact on productivity and performance and their social and psychological consequences. This paperback is a shorter, revised version of the original book. It will focus on working practices, especially technology orientated ones, which are the most relevant and innovative for consultants.

2. Record Nr.

UNINA9910228749503321

Titolo

Metropolitan

Lingua di pubblicazione

Inglese

Formato

Materiale a stampa

Livello bibliografico

Periodico