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Internalization; Implementation Experiences; Retrospective Assessments by the Participating Labor and Delivery Units; The Teamwork Implementation Team; Teamwork Training and Coaching; Implementing Teamwork Improvements; What They Would Do Differently; Factors Affecting Teamwork Implementation; Concluding Questions

Observed Teamwork Practices Key Process-Evaluation Findings; What Training and Actions Are Required to Achieve a High Level of Teamwork in the Labor and Delivery Process?; How Strongly Do Self-Reported Experiences in Implementing Teamwork Improvements Correlate with Actual Levels of Teamwork as Measured by Direct Observation of the Labor and Delivery Process?; Summary; Chapter Four - Effects of Teamwork Improvement on Unit Staff and Patient Outcomes; Perceptions and Knowledge of Labor and Delivery Unit Staff; Status at Baseline

Changes in Staff Perception and Knowledge During Teamwork Implementation Effects of Implementation Actions on Staff Perceptions and Knowledge; Effects of Teamwork Improvement on Patient Outcomes; Key Outcome-Evaluation Findings; How Does Achieving Effective Teamwork Affect the Perceptions and Experiences of Staff Working in Labor and Delivery Units?; What Effects Does Effective Teamwork Have on Labor and Delivery Outcomes for Mothers and Newborn Infants?; Summary; Chapter Five - Synthesis of Findings and Conclusions; Synthesis of Findings from the Study; Implications; Appendixes

A. Tools and Strategies for Teamwork

Sommario/riassunto

To learn how hospital labor and delivery units can achieve effective and sustainable teamwork practices and how much such practices affect staff experiences and patient outcomes, RAND researchers studied five units as they implemented improvements in their teamwork practices over a one-year period. They identified some key factors required by any given strategy for teamwork improvement but no standard template for implementation.