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Titolo	Mirage of Police Reform : Procedural Justice and Police Legitimacy // Robert E. Worden and Sarah J. McLean
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Nota di contenuto	The procedural justice model as reform -- Police departments as institutionalized organizations -- Police legitimacy -- Procedural justice in citizens' subjective experiences -- Citizens' dissatisfaction in their own words -- Procedural justice in police action -- Citizens' subjective experience and police action -- Procedural justice and management accountability -- Procedural justice and street-level sense-making -- Reflections on police reform -- Methodological appendix.
Sommario/riassunto	"In the United States, the exercise of police authority--and the public's trust that police authority is used properly--is a recurring concern. Contemporary prescriptions for police reform hold that the public would trust the police more and feel a greater obligation to comply and cooperate if police-citizen interactions were marked by higher levels of procedural justice by police. In this book, Robert E. Worden and Sarah J. McLean argue that the procedural justice model of reform is a mirage. From a distance, procedural justice seems to offer relief from strained police-community relations. But a closer look at police organizations and police-citizen interactions shows that the relief offered by such reform is, in fact, illusory"--Provided by publisher.

