

1. Record Nr.	UNINA9910172217103321
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Titolo	The handbook of residential care / / John Burton
Pubbl/distr/stampa	London ; ; New York, : Routledge, 1993
ISBN	1-134-88399-4 1-134-88400-1 1-280-06014-X 0-203-41980-4
Descrizione fisica	xvii, 201 p. : ill
Disciplina	362/.0425
Soggetti	Institutional care - Great Britain Long-term care facilities - Great Britain
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Simultaneously published in the USA and Canada.
Nota di bibliografia	Includes bibliographical references (p. [193]-196) and index.
Nota di contenuto	chapter Introduction -- chapter 1 Scenes from residential work -- chapter 2 Understanding and managing: making a start 23 -- Making a start / Starting work -- chapter 3 Giving and receiving Fantasy/Phantasy, the unconscious, transference and -- chapter 4 Leading and influencing -- Creating and using vision -- chapter 5 Creating helpful organisation -- chapter 6 Resisting hindering organisation -- chapter 7 Outside assistance -- chapter 8 A good place to live? -- chapter 9 Liberating institutions -- A future for residential care.
Sommario/riassunto	Designed as a practical guide, The Handbook of Residential Care presents a unique combination of real examples and case studies, analysis, guidance and reflective discussion. It brings together all areas of residential work and all levels of involvement in it, with an emphasis of direct personal work and everyday experiences. With checklists and action plans, the Handbook will promote effectiveness among residential workers - through self-management, building relationships, creating helpful organisation, and resisting bureaucratic and impersonal organisation. Invaluable to all practitioners, team leaders and managers in residential care, the Handbook provides a wealth of new ideas and many challenges to established policy and practice.

