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Descrizione fisica	1 online resource (224p.)
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Soggetti	Information capitol Information technology - Management Knowledge management Organizational learning
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Nota di bibliografia	Includes bibliographical references (p. [182]-188) and index.
Nota di contenuto	chapter I Introduction -- Defining information and knowledge -- chapter 2 Developing an information policy and strategy: the foundations of information management -- The foundations of information -- chapter 3 Information management strategy in action -- Making a business case -- chapter 4 Knowledge management -- chapter 5 Managing information, ideas and solutions -- A focus on the employee -- chapter 6 ICTs as tools of IKM -- chapter 7 Tension and paradox: issues of information security, ownership, access, liability and openness -- Issues of information security, ownership, access, liability and -- chapter 8 IKM as a tool of social inclusion -- chapter 9 Vision and revision -- The case for IKM In the public sector.
Sommario/riassunto	Introducing the concepts of information and knowledge this work explores a variety of tools/techniques which may be adopted in actively managing and developing these resources. Case studies illustrate good practice as well as poor application.

