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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Title Page -- Copyright -- Acknowledgments -- Introduction to Ethical Decision Making -- Unethical Activity in Society -- Unethical Activity in the Workplace -- Major Corporate Ethical Scandals -- An "Ethical Decision-Making Approach" to Business Ethics -- About This Book -- A Few Key Definitions -- The Organization of the Book -- Notes -- References -- Part One Descriptive Theory -- Chapter one What Determines Ethical Behavior? -- The "Good or Bad Apple" Approach to Ethical Decision Making -- The Situational Approach to Ethical Decision Making -- Chapter Summary -- Notes -- References. Chapter Two The Ethical Decision-Making ProcessEnvironmental Norms -- Moral Awareness Stage -- Moral Judgment Stage -- Intention Stage -- Moral Behavior Stage -- Chapter Summary -- Notes -- References -- Chapter Three Impediments to Proper Ethical Decision Making -- Improper Framing -- Cognitive Biases and Psychological Tendencies -- Moral Rationalizations -- Self-Interest -- Chapter Summary -- Notes -- References -- Part Two Normative Framework -- Chapter Four Distinguishing Right from Wrong -- Stage 1: Application of Moral Standards -- Stage 2: The Public-Parent-Pillow (3P) Filter. Putting It All Together: A Normative Framework for Ethical Decision MakingChapter

Summary -- Notes -- References -- Chapter Five The Decision to Report Misconduct -- How Does the Decision to Blow the Whistle Take Place? -- Summary of Positions on the Morality of Reporting Misconduct -- Proposed Criteria for External Whistleblowing -- Proposed Criteria for Internal Whistleblowing -- Application of Criteria -- Chapter Summary -- Notes -- References -- Part Two Normative Framework -- Chapter Six Developing and Sustaining an Ethical Corporate Culture -- First Pillar: Core Ethical Values -- Second Pillar: Formal Ethics Program. Third Pillar: Ethical Leadership Other Considerations to Sustaining an Ethical Corporate Culture -- Chapter Summary -- Notes -- References -- Chapter Seven What Would You Do? Common Workplace Dilemmas -- Different Types of Ethical Situations -- Pretending to be a Student to Get Competitive Information? -- Disclose Leaving Firm for Graduate School? -- Sending Emails to Boss's Personal Account? -- Take Advantage of Firm's 25 Dinner Policy? -- Disclose Impending Layoffs? -- Let Manager Take Credit for Your Analysis? -- Disclose Mistake to Manager and Client? -- Say Something When Boss Exaggerates Your Resume? Report Friend with Substance Abuse Problems? Hire Son of Important Client? -- Post Rave Reviews for Product on Internet? -- Summary of the Ethical Dilemmas -- Chapter Summary -- Notes -- References -- Conclusion Navigating the Moral High Road -- Implications for the Integrated and Multifaceted Ethical Decision-Making Models -- Key Recommendations and Takeaways -- Final Thoughts -- Notes -- References -- Appendix A Factors Affecting Moral Character -- Notes -- References -- Appendix B Descriptive Ethical Decision-Making Models -- Notes -- References -- Appendix C Normative Ethical Decision-Making Models -- Notes -- References.

Sommario/riassunto

Business Ethics: An Ethical Decision-Making Approach presents a practical decision-making framework to aid in the identification, understanding, and resolution of complex ethical dilemmas in the workplace.-Focuses exclusively on three basic aspects of ethical decision making and behavior-how it actually takes place, how it should take place, and how it can be improved -Uses real-life examples of moral temptations and personal ethical dilemmas faced by employees and managers -Discusses the biases, psychological tendencies, moral rationalizations, and impact of self-interest as impediments to proper ethical decision making -Includes relevant examples of ethical misconduct and scandals appearing in the news media.
