

1. Record Nr.	UNINA9910165025403321
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Titolo	Mastering leadership : a vital resource for health care organizations / / Alan T. Belasen, PhD, Professor and Chair, MBA Program, SUNY Empire State College, Saratoga Springs, New York, Barry Eisenberg, PhD, Assistant Professor, SUNY Empire State College, Saratoga Springs, New York, John Huppertz, PhD, Associate Professor and Chair, MBA Healthcare Management Program, Union Graduate College, Schenectady, New York
Pubbl/distr/stampa	Burlington, Massachusetts : , : Jones & Bartlett Learning, , 2016 ©2016
ISBN	1-284-04324-X
Descrizione fisica	1 online resource (362 pages) : illustrations
Disciplina	362.1068/3
Soggetti	Health facilities - Personnel management Health services administration
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Bibliographic Level Mode of Issuance: Monograph
Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	The leadership challenge : becoming master leaders in healthcare organizations -- Leading from the middle out -- Understanding and motivating healthcare employees -- Becoming a highly reliable healthcare provider : the role of leadership -- Leading the value-based organization : championing quality, improving safety -- Leading with vision : competing successfully in healthcare environments -- Achieving sustained commitment to the goals of the healthcare organization -- Healthcare delivery : a community-based perspective -- Patient satisfaction and quality care : the role of leadership communication -- Strategies for maximizing leadership effectiveness in healthcare organizations.