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| 1. Record Nr.           | UNINA9910164873803321                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Autore                  | Cotton Elizabeth (Psychotherapist)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Titolo                  | Surviving work in healthcare : helpful stuff for people on the frontline / Elizabeth Cotton                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Pubbl/distr/stampa      | London ; ; New York, N.Y. : , : Routledge, , 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| ISBN                    | 0-415-78804-8<br>1-315-61141-4<br>1-317-04809-1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Edizione                | [1st ed.]                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Descrizione fisica      | 1 online resource (150 pages)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Disciplina              | 362.10941                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Soggetti                | Health care reform - Great Britain<br>Medical care - Great Britain<br>Transformation<br>Social service                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Lingua di pubblicazione | Inglese                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Formato                 | Materiale a stampa                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Livello bibliografico   | Monografia                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Note generali           | "A Gower Book."                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Nota di bibliografia    | Includes bibliographical references at the end of each chapters and index.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Nota di contenuto       | 1. Understanding healthcare systems -- 2. Start where you are -- 3. Precarious work -- 4. Precarious workers -- 5. Walk the line -- 6. Groups and gangs -- 7. How to make friends and influence people -- 8. Making the best out of a bad lot -- 9. Helpful stuff for human beings.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Sommario/riassunto      | The book takes as its starting point the crisis of healthcare in the UK: impossible health targets managed through command and control management and a stomach-churning rise in racism, whistleblowing and victimisation in the NHS. The use of nationally set productivity targets combined with austerity cuts have increasingly put clinical best-practice into direct conflict with funding. Health targets have become politically controlled, and performance has become a cynical exercise in ticking boxes, cascaded within trusts and bulldozed through frontline services. This has led directly to a precarious system of employment relations, subject to the continual restructuring of services rather than the goal of creating functioning interdisciplinary teams that stand a chance of capturing clinical excellence. This book is written for workers |

and managers who are on the frontline of the battle for decent healthcare. The content of this book is based on the 'ordinary' expertise of the people who are actually surviving it and helpful ideas about making the best out of a bad lot. *Surviving Work in Healthcare* will be of interest to healthcare professionals and anyone working on the frontline of healthcare as well as students of management, human resources and psychology.

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