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Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	Overview of long-term care -- Long-term care policy : past, present, and future -- The long-term care industry -- Legal environment -- Regulation and enforcement -- Financing and reimbursement -- Organization, environment, and culture change -- Social services, admission, and discharge -- Medical care, nursing, and rehabilitation -- Recreation and activities -- Dietary services -- Plant and environmental services -- Administrative and information systems -- Effective governance, leadership, and management -- Effective human resource management -- Effective marketing management -- Effective financial management -- Effective quality and productivity management.