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Autore	Thomas David C (David Clinton), <1947->
Titolo	Cultural intelligence : surviving and thriving in the global village // David C. Thomas and Kerr Inkson
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ISBN	1-62656-867-7 1-62656-866-9
Edizione	[Third edition.]
Descrizione fisica	1 online resource (xiii, 198 pages) : illustrations
Collana	BK business book Gale eBooks
Disciplina	306
Soggetti	Intercultural communication Cultural awareness Cross-cultural orientation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Revised edition of the authors' Cultural intelligence, c2009.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Preface -- Acknowledgments -- Living and working in the global village -- Cultural knowledge -- Mindfulness and cross-cultural skills -- Making decisions across cultures -- Communicating and negotiating across cultures -- Motivating and leading across cultures -- Working with multicultural groups and teams -- Developing cultural intelligence in a global world -- Conclusion: the essentials of cultural intelligence -- Appendix: Short form cultural intelligence assessment (SFCQ) -- Notes -- Bibliography -- Index -- About the authors.
Sommario/riassunto	Succeed in Any Culture, in Every Situation In today's global economy, the ability to interact effectively across cultures is a fundamental job requirement for just about everyone. But it's impossible to learn the customs and traits of every single culture. David Thomas and Kerr Inkson present a universal set of techniques and people skills that will allow you to adapt quickly to, and thrive in, any cultural environment. You'll learn to discard your own culturally based assumptions and pay careful attention, in a mindful and creative way, to cues in cross-cultural situations. The authors show how to apply cultural intelligence in a series of specific situations: making decisions; communicating,

negotiating, and resolving conflicts; leading and motivating others; and designing, managing, and contributing to multicultural groups and teams. This extensively revised third edition has been updated with new stories showing cultural intelligence in action. Thomas and Inkson have broadened the focus beyond business to include organizations of all kinds—nonprofits, governments, educational institutions, and more. And they include a reliable and valid measure of cultural intelligence based on a decade of research by an international team of scholars.

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