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Sommario/riassunto	Bedside Manner--A Practical Guide To Interacting With Patients, is a book long overdue. Although advances in medical science occur daily, the act of genuine compassion is rarely seen. This book defines bedside manner far beyond the doctor-patient realm and expands the concept to where it really lies--with all who contact the patient. Providers and staff alike can find benefit through enhancing personal communication skills and ultimately refining the art of their trade. No matter where patients go for care or what specialty they need, this topic permeates all facets of medicine. Bedside Manner provides clear, understandable examples of good and bad healthcare interactions and ways to avoid common pitfalls.