

1. Record Nr.	UNINA9910159008903321
Autore	Nichols Tom <1960->
Titolo	The death of expertise : the campaign against established knowledge and why it matters // Tom Nichols
Pubbl/distr/stampa	New York, New York : , : Oxford University Press, , 2017 ©2017
ISBN	0-19-046943-9 0-19-046942-0
Descrizione fisica	1 online resource (273 pages)
Disciplina	303.4833
Soggetti	Information society - Political aspects Knowledge, Theory of - Political aspects Knowledge, Sociology of Expertise - Political aspects Education, Higher - Political aspects Internet - Political aspects
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references (pages 239-248) and index.
Nota di contenuto	Preface -- Introduction: the death of expertise -- Experts and citizens -- How conversation became exhausting -- Higher education: the customer is always right -- Let me Google that for you: how unlimited information is making us dumber -- The "new" new journalism, and lots of it -- When the experts are wrong -- Conclusion: experts and democracy.
Sommario/riassunto	Technology and increasing levels of education have exposed people to more information than ever before. These societal gains, however, have also helped fuel a surge in narcissistic and misguided intellectual egalitarianism that has crippled informed debates on any number of issues. Today, everyone knows everything: with only a quick trip through WebMD or Wikipedia, average citizens believe themselves to be on an equal intellectual footing with doctors and diplomats. All voices, even the most ridiculous, demand to be taken with equal seriousness, and any claim to the contrary is dismissed as undemocratic elitism. Tom Nichols' The Death of Expertise shows how this rejection of experts has

occurred: the openness of the internet, the emergence of a customer satisfaction model in higher education, and the transformation of the news industry into a 24-hour entertainment machine, among other reasons. Paradoxically, the increasingly democratic dissemination of information, rather than producing an educated public, has instead created an army of ill-informed and angry citizens who denounce intellectual achievement. When ordinary citizens believe that no one knows more than anyone else, democratic institutions themselves are in danger of falling either to populism or to technocracy or, in the worst case, a combination of both. An update to the 2017 breakout hit, the paperback edition of *The Death of Expertise* provides a new foreword to cover the alarming exacerbation of these trends in the aftermath of Donald Trump's election. Judging from events on the ground since it first published, *The Death of Expertise* issues a warning about the stability and survival of modern democracy in the Information Age that is even more important today.

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