Record Nr. UNINA9910157529703321 Autore Brown Michael A., Sr. Titolo Social media performance evaluation and success measurements / / Michael A. Brown Sr., Florida International University, USA [editor] Pubbl/distr/stampa Hershey, PA: .: Information Science Reference, . [2017] 2017 **ISBN** 9781522519645 9781522519638 Descrizione fisica 1 online resource (xxvii, 294 pages): illustrations (some color) Collana Advances in Social Networking and Online Communities (ASNOC) Book Series;; 2328-1413 Disciplina 302.231 Soggetti Social media Online social networks Employees - Rating of Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia "Premier reference source"--Cover. Note generali Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Social networking and social media comparisons / Michael A. Brown Sr. -- SNIP: a survey instrument / Michael A. Brown Sr. -- Understanding social communication / Michael A. Brown Sr. -- Social media: a discussion of considerations for modern organizations and professionals / Liston W. Bailey -- Framing and mis-framing in microblogging sites in China: online propagation of an animal cruelty campaign / Yuanxin Wang -- Using social media tools in marketing: opportunities and challenges / Nozha Erragcha -- Social networking engagement and crisis communication considerations / Mitchell Marovitz -- CHOICES: measuring return on investment in a nonprofit organization / Leigh Nanney Hersey -- Nonprofit organizations and social media use: an analysis of nonprofit organizations' effective use

Sommario/riassunto

"[This book] is a pivotal reference source for the latest scholarly research on social networking participation expectations and values to

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examine individual performance in digital communication activities. Featuring coverage across a range of topics, such as crisis communication, social networking engagement, and return on investments, this publication is ideally designed for academicians, practitioners, and researchers seeking current research on the benefits of utilizing the social network environment of today"--Provided by publisher.