Record Nr. UNINA9910157430103321 Autore Cribb Alan Titolo Professionalism / / Alan Cribb and Sharon Gewirtz Pubbl/distr/stampa Cambridge, England;; Malden, Massachusetts:,: Polity,, 2015 ©2015 **ISBN** 0-7456-9043-2 Descrizione fisica 1 online resource (184 p.) Collana Key Themes in Health and Social Care Disciplina 610.69 Soggetti Medicine - Vocational guidance Medical ethics Social workers - Professional ethics Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Includes index. ""Cover""; ""Title Page""; ""Copyright""; ""1 Heroes and Anti-Heroes""; Nota di contenuto ""Gods and angels""; ""Murderers and demons""; ""Idealistic and critical readings of professionalism""; ""Conclusion""; ""Notes""; ""2 Varieties of Professionalism""; ""Professions""; ""a€?New professionalisma€?""; ""Conclusion""; ""Notes""; ""3 Impossible Dreams""; ""No more special occupations""; ""The decline of deference and a€?client revolta€?""; ""An unsuitable world for vocations""; ""Working at the limit""; ""Stuck in the middle""; ""Standardizing the person?""; ""Conclusion""; ""Notes""; ""4 Licensed to Care"" ""An example""""Professionalism as a mode of social coordination""; ""Professionalism as the embodiment of admirable qualities"": ""Pulling things together: professionalism as expertise-based social authority""; ""What professionalism demands""; ""Conclusion""; ""Notes""; ""5 Integrity at Work""; ""An example""; ""Collective good or individual good?"": ""Control and autonomy in professional roles"": ""Living with power: a fundamental challenge for professionals""; ""Conclusion""; ""Notes""; ""6 Supporting Professionalism""; ""Managing professionals a €? accountability as audit"" ""Learning and leading a€? enabling intelligent accountability""""An example""; ""Conclusion""; ""Notes""; ""7 Professional Identities""; ""Am I

a professional? Am I professional?""; ""Can my expertise be used for

good?""; ""How can I work with others respectfully?""; ""Who are my exemplars?""; ""Is professionalism a practical possibility for me?""; ""How can I handle dilemmas and routine moral stress?""; ""Is my role a mask for vice or a scaffold for virtue?""; ""Conclusion""; ""Notes""; ""Index""; ""End User License Agreement""

## Sommario/riassunto

Professionalism is a complex and highly disputed idea of crucial importance in a range of fields, not least health and social care. It can inspire people by reminding them of workplace ideals and the value of occupational expertise. But it can also feel threatening and demotivating; for example, if it is used to demand ever more from people working in very challenging circumstances. The language of professionalism can evoke a special relationship of trust between service users and practitioners. But it can also suggest a social distance between two classes of people; high status professional