

1. Record Nr.	UNINA9910155141603321
Titolo	Effective communications during disasters : making use of technology, media, and human resources / / edited by Girish Bobby Kapur, MD, MPH, Sarah Bezek, MD, and Jonathan Dyal, MD, MPH
Pubbl/distr/stampa	Oakville, Ontario ; ; Waretown, New Jersey : , : Apple Academic Press, , [2017] ©2017
ISBN	1-315-34145-X 1-315-36564-2 1-77188-512-2
Edizione	[1st ed.]
Descrizione fisica	1 online resource (311 pages) : illustrations, tables
Disciplina	363.345 363.348
Soggetti	Communication in crisis management Emergency management - Technological innovation
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	part I. Overview of communication challenges and best-practice analyses -- part II. The internet and social media -- part III. Mobile phones and other technology -- part IV. Understanding the challenges to effective communication.
Sommario/riassunto	This title includes a number of Open Access chapters. In today's world, there are new opportunities for disaster communications through modern technology and social media. Social network applications such as Facebook, Twitter, and Instagram can connect friends, family, first responders, and those providing relief and assistance. However, social media and other modern communication tools have their limitations. They can be affected by disaster situations where there are power outages or interrupted cellular service. The research contained in this valuable compendium offers much-needed information for emergency responders, utility companies, relief organizations, and governments as they invest in infrastructure to support post-disaster communications.

In order to make use of modern communication methods, as well as fully utilize more traditional communication networks, it is imperative that we understand how people actually communicate in the wake of a disaster situation and how various communication strategies can best be utilized. Communication during and immediately after a disaster situation is a vital component of response and recovery. Effective communication connects first responders, support systems, and family members with the communities and individuals immersed in the disaster. Reliable communication also plays a key role in a community's resilience. With research from internationally recognized experts, this volume provides an overview of communication challenges and best-practice analyses, looks at the internet and social media and mobile phones and other technology for disaster communication, and explores the challenges to effective communication. Presents a quality improvement project that gathered expert consensus on best practices used to improve disaster communication Analyzes the information dissemination mechanisms of different media to establish an efficient information dissemination plan for disaster pre-warning, including short message service (SMS), microblogs, news portals, cell phones, television, and oral communication Gauges the effectiveness of disaster risk communication Looks at the future of social media use during emergencies and afterwards Proposes a disaster resilient network that integrates various wireless networks into a cognitive wireless network in the event of disaster occurrences Effective Communication During Disasters: Making Use of Technology, Media, and Human Resources is an informative, multi-faceted resource on preparedness planning for effective communication before, during, and after a disaster occurs.
