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ISBN	1-315-38090-0 1-4987-8117-9
Descrizione fisica	1 online resource (225 pages) : color illustrations
Disciplina	610.28/9
Soggetti	Medical errors - Prevention Root cause analysis Safety regulations
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Introduction : why do we still miss appendicitis? -- RCA : background and context -- How do we recognise serious clinical incidents? -- Recognising serious incidents using the SIRT : case studies -- A culture of complaint : openness, candour, and blame -- Root cause analysis : what happened? : the evidence -- Root cause analysis : what happened? : care and service delivery problems -- Root cause analysis : understanding why -- Understanding why : system factors -- Human factors part 1 : the key to enhanced learning -- Human factors part 2 : situational awareness and high pressure environments -- Root cause -- Learning and recommendations -- Solutions design and changing cultures -- Writing reports.