1. Record Nr. UNINA9910154799303321 Autore Solomon Michael R. Titolo Consumer behavior: buying, having, and being // Michael R. Solomon Pubbl/distr/stampa Harlow, England:,: Pearson,, 2015 ©2015 **ISBN** 9781292017419 1-292-05701-7 Edizione [Eleventh edition, Global edition.] Descrizione fisica 1 online resource (604 pages): illustrations (some color) Collana Always Learning Disciplina 658.8342 Soggetti Consumer behavior Consumers - Attitudes Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Nota di bibliografia Includes bibliographical references at the end of each chapters and index. Nota di contenuto Cover -- Brief Contents -- Contents -- About the Author -- New to this Edition! -- Preface -- Acknowledgments -- Section 1: Foundations of Consumer Behavior -- Chapter 1: Buying, Having, and Being: An Introduction to Consumer Behavior -- Consumer Behavior: People in the Marketplace -- What is Consumer Behavior? -- Consumer Behavior is a Process -- Consumers' Impact on Marketing Strategy --Consumers are Different! How We Divide Them Up -- Segmenting by Behavior: Welcome to Big Data -- Marketing's Impact on Consumers --Popular Culture is Marketing is Popular Culture . . . -- All the World's a Stage -- What Does it Mean to Consume? -- What do We Need-Really? -- How We Classify Consumer Needs -- The Global "Always On" Consumer -- The Digital Native: Living a Social [Media] Life --Consumer Behavior as a Field of Study -- Where Do We Find Consumer Researchers? -- Interdisciplinary Influences on the Study of Consumer Behavior -- Two Perspectives on Consumer Research -- Should Consumer Research Have an Academic or an Applied Focus? -- Taking it from Here: The Plan of the Book -- Chapter Summary -- Key Terms -- Review -- Consumer Behavior Challenge -- Case Study -- Notes --Chapter 2: Decision Making and Consumer Behavior -- What's Your Problem? -- Consumer Involvement -- Types of Involvement --

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Sommario/riassunto

For undergraduate and MBA courses in consumer behavior. Solomon goes beyond the discussion of why people buy things and explores how products, services, and consumption activities contribute to shape people's social experiences. This program will provide a better teaching and learning experience-for you and your students. Here's how: Digital Consumer Focus: This text continues to highlight and celebrate the brave new world of digital consumer behavior. Help Students Apply the Case to the Chapter's Contents: A case study has been added to the end of each chapter along with discussion questions to help students apply the case to the chapter's contents. Keep your Course Current and Relevant: New examples, exercises, and research findings appear throughout the text. Please note that the product you are purchasing does not include MyMarketingLab. MyMarketingLab Join over 11 million students benefiting from Pearson MyLabs. This title can be supported by MyMarketingLab, an online homework and tutorial system designed to test and build your understanding. Would you like to use the power of MyMarketingLab to accelerate your learning? You need both an access card and a course ID to access MyMarketingLab. These are the steps you need to take: 1. Make sure that your lecturer is already using the system Ask your lecturer before purchasing a MyLab product as you will need a course ID from them before you can gain access to the system. 2. Check whether an access card has been included with the book at a reduced cost If it has, it will be on the inside back cover of the book. 3. If you have a course ID but no access code, you can benefit from MyMarketingLab at a reduced price by purchasing a pack containing a copy of the book and an access code for MyMarketingLab (ISBN:9781292057057) 4. If your lecturer is using the MyLab and you would like to purchase the product... Go to www.MyMarketingLab.com to buy access to this interactive study programme. For educator access, contact your Pearson representative. To find out who your Pearson representative is, visit www.pearsoned.co.uk/replocator.