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Nota di contenuto	1. Introduction : beating the odds? / Christof Pforr and Peter Hosie -- 2. Crisis management and security : strategies versus improvise in a turbulent environment / Bella Butler -- 3. From conception to implementation : towards a crisis management framework / Samir Ranjan Chatterjee and Cecil Arthur Leonard Pearson -- 4. Crisis management in tourism : a review of the emergent literature / Christof Pforr -- 5. Tourism crisis management, knowledge management and organisational learning / Deborah Blackman and Brent W. Ritchie -- 6. Human resource development : proactive preparation to manage crises / Peter Hosie -- 7. Vulnerability analysis and sustainability in tourism : lessons from Phuket / Alan Nankervis -- 8. Terrorism, tourism, wellbeing and sense of security : the case of Australia / Alfred Michael Dockery -- 9. Disaster response and tourism recovery strategies in the Maldives / Jack Carlsen -- 10. Training for crises responses : a case study of chinese medical professionals / Cecil Arthur Leonard Pearson and Samir Ranjan Chatterjee -- 11. Precautions against future tsunamis : a case study of Galle District, Sri Lanka / Acushla Felix, Ross K. Dowling and Raguragavan Ganeshasundaram -- 12. An exploration of risk management strategies in regional tourism businesses : the case of the Eurobodalla region / Tracey J. Dickson -- 13. Crisis and post-crisis

