Record Nr. UNINA9910153181703321 Autore Norhayati Zakaria <1969-, > Titolo Culture matters: decision-making in global virtual teams / / Norhayati Zakaria Boca Raton, Fla.:,: CRC Press,, 2017 Pubbl/distr/stampa **ISBN** 1-315-35566-3 1-315-37297-5 1-4822-4018-1 Descrizione fisica 1 online resource (253 pages) Disciplina 658.4/022 Soggetti Virtual work teams **Decision making** Intercultural communication Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia 6: Fons Trompenaars and Charles Hampden-Turner: Seven Cultural Note generali Dimensions: A Mirror Image of Problem-Solving in the Workplace. Nota di bibliografia Includes bibliographical references and index. section I. Global virtual team -- section II. Culture and its meaning --Nota di contenuto section III. Distributed decision-making processes and activities -section IV. Cultural influences on distributed decision making -section V. Strategies and competencies for managing global virtual teams. Global virtual teams (GVTs) have evolved as a common work structure Sommario/riassunto in multinational corporations due to their efficiency and costeffectiveness. The cultural differences can produce great benefits in terms of perspective, creativity, and innovation, but can also exacerbate interpersonal tensions, miscommunications, and clashing decision-making behaviors. This book outlines cultural competencies specific to GVTs and sheds light on management strategies for creating an optimal inter-cultural GVT environment. It covers theory, decision making strategies, and activities for cultural competence and problem resolution, all told through vignettes and lessons-learned.