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Nota di contenuto	1. Building trust : honesty and clarity are more important than perfection -- 2. Establishing and maintaining focus : knowing what not to do is as important as knowing what to do -- 3. Developing a learning culture : from fixing people to building capacity -- 4. Building a competent, cohesive faculty : the whole is bigger than the sum of its parts -- 5. Building a collegial culture : no more insiders and outsiders -- 6. Making purposeful decisions : the building blocks of a cohesive culture -- 7. Resolving conflicts : avoiding winners and losers -- 8. Planning meetings : learning and leading together -- 9. Collecting and using data : what story does your data tell? -- 10. Curriculum and instruction : from creating orthodoxies to continual change.