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Nota di contenuto Cover -- Financial Times Briefings -- Fast answers to critical business

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Introduction -- The relationship between measurement, change and change management -- The challenges of measuring change -- Types of data and sources -- Sample measurements -- The process of measuring change -- How to talk about change -- Introduction -- The

basics: 10 ground rules for management talk -- Talking about change in general -- Talking about your current change -- Planning communication of change initiatives -- Credibility as a change-savvy executive -- Part Three Intervention -- Executive intervention -- Introduction -- The triggers for intervention -- Part Four In depth -- Additional resources -- Books -- Journals -- Online references -- Advisers and consultants -- Courses -- Index.

Sommario/riassunto

A concise and pithy reference guide that gives senior managers and executives powerful, practical and accessible guidance on everything they need to know about change management to get the right results for their business. This book provides senior managers and executives with the powerful, coherent, practical and accessible guidance they need to drive value-adding change in their business. Encompasses what that level of management need to know, with sufficient theory, but primarily concrete guidance on achieving change. Structured in the series format of the Financial Times Briefing series, concise, pithy and to the point, these books offer: Powerful, practical advice to help executives make essential business decisions. A concise and focused overview to give executives the crucial information they need. Special design to help busy business leaders get the knowledge they need, fast.