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Titolo	Digital Government : Leveraging Innovation to Improve Public Sector Performance and Outcomes for Citizens // edited by Svenja Falk, Andrea Römmele, Michael Silverman
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Nota di bibliografia	Includes bibliographical references at the end of each chapters.
Nota di contenuto	Theory and Foundations of Digital Government: The Promise of Digital Government -- Measuring Digital Government: How to Assess and Compare Digitalisation in Public Sector Organisations -- Technology for Good: Innovative Uses of Emerging Technologies to Address Social Challenges -- Regulation of Digital Government -- Country Studies: Mexico: Single Window for Foreign Trade -- USA: Broadband Access and Adoption in New York State -- Brazil: Transparency Portal of the Federal Government -- India: Unique Identification Authority -- Germany: The Path to Open Data Leadership. .

Sommario/riassunto

This book focuses on the implementation of digital strategies in the public sectors in the US, Mexico, Brazil, India and Germany. The case studies presented examine different digital projects by looking at their impact as well as their alignment with their national governments' digital strategies. The contributors assess the current state of digital government, analyze the contribution of digital technologies in achieving outcomes for citizens, discuss ways to measure digitalization and address the question of how governments oversee the legal and regulatory obligations of information technology. The book argues that most countries formulate good strategies for digital government, but do not effectively prescribe and implement corresponding policies and programs. Showing specific programs that deliver results can help policy makers, knowledge specialists and public-sector researchers to develop best practices for future national strategies.
