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| Titolo | Responsibilization at the margins of welfare services // edited by Kirsi Juhila, Suvi Raitakari and Christopher Hall |
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| Descrizione fisica | 1 online resource (264 pages) |
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| Soggetti | Sociology - Research |
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| Note generali | Includes index. |
| Nota di contenuto | Cover; Title; Copyright; Contents; List of contributors; Acknowledgements; 1 Introduction; PART I Conceptual and methodological premises; 2 Responsibilisation in governmentality literature; 3 Responsibilities and current welfare discourses; 4 Analysing the management of responsibilities at the margins of welfare practices; PART II Managing client responsibilities; 5 Clients accounting for the responsible self in interviews; 6 Making active citizens in the community in client-worker interaction; 7 Negotiating risks, choices and progress in case-planning meetings. PART III Managing worker and service provider responsibilities8 Welfare workers reflecting their everyday responsibilities in focus groups; 9 Negotiating boundaries of professional responsibilities in team meetings; 10 Constructing service providers' responsibilities in interviews on commissioning; 11 Conclusions; Index. |
| Sommario/riassunto | The impetus for this book is the shift in welfare policy in Western Europe from state responsibilities to individual and community responsibilities. The book examines the ways in which policies associated with advanced liberalism and New Public Management can be identified as influencing professional practices to promote personalisation, participation, empowerment, recovery and resilience. In examining the concept of 'responsibilisation' from the point of view of both the 'responsibilised client and welfare worker', the book breaks |

from the traditional literature to demonstrate how responsibilities are negotiated during multi-professional care planning meetings, home visits, staff meetings, focus groups and interviews with different stakeholders. The settings examined in the book can be described as 'on the margins of welfare' - mental health, substance abuse, homelessness services and probation work, where the rights and responsibilities of clients and workers are uncertain and constantly under review. Each chapter approaches the management of responsibilities from a particular angle by combining responsibilisation theory and discourse analysis to examine everyday encounters. Taken together, the chapters paint a comprehensive picture of the responsibilisation practices at the margins of welfare services and provide an extensive discussion of the implications for policy and practice. Drawing upon both the governmentality literature and everyday encounters, the book provides a broad approach to a key topic. It will therefore be a valuable resource for social policy, public administration, social work and human service researchers and students, and social and health care professionals.
