1. Record Nr. UNINA9910150204703321 Autore Starr Julie Titolo Brilliant coaching: how to be a brilliant coach in your workplace [Place of publication not identified], : Pearson Prentice Hall, 2012 Pubbl/distr/stampa Edizione [2nd edition] Descrizione fisica 1 online resource (216 pages) Disciplina 658.3/124 Soggetti Employees - Coaching of **Employee motivation** Management Commerce **Business & Economics** Marketing & Sales Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Bibliographic Level Mode of Issuance: Monograph Nota di contenuto Cover -- Brilliant Coaching -- Contents -- About the author --Acknowledgements -- Introduction -- Part 1 Awareness -- What is coaching? -- What is the mindset of a coaching manager? -- How does our ego limit our ability to coach? -- Part 2 Ability -- Building rapport or relationship -- Focused listening -- Effective questioning -- A flexible style of influence -- Constructive feedback -- Part 3 Application -- Off-line: when the coachee has the topic or agenda --Off-line: when the manager has the topic or agenda -- Off-line: when both the coachee and the manager have things to discuss -- On-line: Response Coaching -- Part 4 Action -- Taking your learning forward --Index. Sommario/riassunto Coaching is fast becoming the must-have leadership skill and this book shows how anyone can become a brilliant coach at work. Based on methods specifically developed and proven in business, you will discover what it takes to be a coach, how to use the core coaching methods and how to apply these to common coaching scenarios.

Containing simple, practical ways to becoming a brilliant coach at work, you will be able to unlock your own unique coaching ability and reap the rewards in no time at all! BRILLIANT OUTCOMES: - Understand

what coaching really is - Feel confident in your ability to be a great coach - Put core coaching skills into action.