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Neighbourhoods / Body-Gendrot, Sophie -- 7. When Diversity Matters / Haar, Marleen van der -- 8. From Residents to Neighbours / Loopmans, Maarten -- 9. Authority, Trust, Knowledge and the Public Good in Disarray / Kremer, Monique / Tonkens, Evelien -- PART III. PROFESSIONALS -- 10. Heroes of Health Care? / Davies, Celia -- 11. Tensions in Medical Work between Patients' Interests and Administrative and Organisational Constraints / Vogd, Werner -- 12. Empowerment of Social Services Professionals / Gradener, Jeroen / Spierts, Marcel -- 13. Professional Management of Professionals / Noordegraaf, Mirko -- About the contributors -- References -- Index

Sommario/riassunto

In recent decades, social and political pressures have forced a reevaluation of the roles of health and welfare professionals throughout Europe. Policy, People, and the New Professional examines those changes and their consequences. The volume reveals how public dissatisfaction with caregivers, financial pressures from government agencies, and attempts to cope with Europe's increasingly multicultural population have led to changes in responsibilities and oversight for a wide range of practitioners. Though more changes are certain to come as Europe's population ages' Policy, People, and the New Professional provides an essential explanation of the road traveled so far.
