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Titolo	Taking the lead in patient safety [[electronic resource]] : how healthcare leaders influence behavior and create culture / / Thomas R. Krause and John H. Hidley ; foreword by Diane C. Pinakiewicz
Pubbl/distr/stampa	Hoboken, N.J., : John Wiley & Sons, c2009
ISBN	1-282-13715-8 9786612137150 0-470-43659-X 0-470-43658-1
Descrizione fisica	1 online resource (302 p.)
Altri autori (Persone)	HidleyJohn H
Disciplina	362.1068
Soggetti	Medical errors - Prevention Health services administrators Patients - Safety measures Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. [271]-278) and index.
Nota di contenuto	What determines patient safety? -- Blueprint for healthcare safety excellence -- Nine dimensions of organizational culture -- Qualities of a great safety leader -- Leadership best practices -- Changing behavior with applied behavior analysis -- Protecting your decision making from cognitive bias -- Designing your safety improvement intervention -- Launching culture change for patient and employee safety -- NASA after Columbia : lessons for healthcare.
Sommario/riassunto	Written by industry professionals: a workplace safety specialist in conjunction with a practicing physician and medical manager.Provides recommendations for assessing hospital safety practices as well as specific suggestions for behavioural interventions.Brings a systematic approach to healthcare safety, identifying common problems through illustrative case studies and offering solutions.Offers several different perspectives including patient safety, doctor safety, and administrator safety.

