

1. Record Nr.	UNINA9910143735203321
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Titolo	Shared services [[electronic resource]] : a manager's journey // Daniel C. Melchior, Jr
Pubbl/distr/stampa	Hoboken, N.J., : Wiley, c2008
ISBN	1-118-04517-3 1-119-19718-X 1-280-97458-3 9786610974580 0-470-19880-X
Descrizione fisica	1 online resource (257 p.)
Disciplina	658.4/02
Soggetti	Shared services (Management) Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes index.
Nota di contenuto	Shared Services: A Manager's Journey; CONTENTS; FOREWORD; PREFACE; ACKNOWLEDGMENTS; CHAPTER 1: BROWN FIELDS, GREEN FIELDS, AND HAZEL FIELDS; CHAPTER 2: FINALLY; CHAPTER 3: YOU ARE ONLY AS GOOD AS THOSE YOU ARE SURROUNDED BY; CHAPTER 4: DECISION TIME; CHAPTER 5: THE JOURNEY BEGINS; CHAPTER 6: THE JOURNEY CONTINUES; CHAPTER 7: MISSION ACCOMPLISHED; CHAPTER 8: LOCATION, LOCATION, LOCATION; CHAPTER 9: A TOUGH CONVERSATION; CHAPTER 10: EL PASO GOES LIVE; CHAPTER 11: TEAMWORK; CHAPTER 12: END-TO-END PROCESS; CHAPTER 13: PROCESS STEERING TEAMS; CHAPTER 14: PREPARATION CHAPTER 15: DINNER AND A MEETING CHAPTER 16: MEASURE, MEASURE, MEASURE; CHAPTER 17: BONUS TIME; CHAPTER 18: PAY UP; CHAPTER 19: ALLOCATION TIME; CHAPTER 20: ALLOCATION DETAILS; CHAPTER 21: PERCEPTION IS REALITY; CHAPTER 22: THE DEVIL IS IN THE DETAILS; CHAPTER 23: THE NEXT STEPS; CHAPTER 24: SMOOTH RUNNING; CHAPTER 25: THE MEETING CONTINUES; CHAPTER 26: BEST-LAID PLANS; CHAPTER 27: TIME FOR A CHANGE; CHAPTER 28: OPPORTUNITY; CHAPTER 29: GROWTH; CHAPTER 30: HELLO AND

Sommario/riassunto

Praise for Shared Services A Manager's Journey""In Shared Services: A Manager's Journey, Dan presents the real business cultural challenges along with human factors when taking on such a change in a company's processes. A must-read for any executive, manager, or team member who is considering, decided to, or is already in the process of converting a company from a decentralized organization to a shared services environment.""-Katherine M. Ericsson Vice President of Membership, Project Management Institute of South Florida and director of a project management office, in a shared